



THE HEMISPHERES NEWSLETTER

OCTOBER 2017
VOLUME 10 • ISSUE 10

BUDGET & RESERVES MEETINGS

Dear Hemispheres Owners,

The budget is the road map that guides the board when making financial decisions over the course of the year. Reserves are defined as any funds, other than operating funds, which are restricted for deferred maintenance and capital expenditures. The board must adopt a budget with fully funded reserves. The owners are permitted to vote to waive reserves at a duly called membership meeting. In the past, a majority of owners have always voted against the funding of reserves. This vote takes place every year.

The Budget Board Meeting and the Reserves Special Membership Meeting have been set for November 16th at 7pm in the Ballroom. Your input is important. The Reserves' meeting package has just been mailed to all unit owners and you will have one month to cast your vote. Owners must decide if they want reserves or not. Be aware that having reserves involves having an increase in your maintenance fees.

Owners do not have to attend the meeting in person as you may cast your vote via proxy prior to the meeting. Simply send your proxy to the administrative office. You may send your proxy by mail, by fax at **954-456-8376**, via email at **residentservices@thehemispheres.com**, or by bringing it in person to the office. Please be prudent and do not delay casting your vote. **After November 16th, it will be too late.**

There are two requirements to successfully waive the reserves funding:

- 1) First, a quorum of members must attend the membership meeting in person or by proxy. A quorum of members is 518 owners.
- 2) Second, 50% plus one of the owners present, in person or by proxy, at the membership meeting must vote in favor of waiving the reserves funding.

It is therefore very important that you either attend or complete the proxy that you will receive in the mail or may find on our website. The proxy allows you to be present and vote without actually attending the membership meeting. If more than one owner owns a unit, one or all of them may vote and sign the proxy. Once again, please be aware that if you do not cast your vote by November 16, 2017, and if we do not meet the two requirements above, the maintenance fees will go up.

If you need any assistance, please contact Stephanie, our Resident Services Coordinator, at residentservices@thehemispheres.com or you may also call the Administration office at (954) 457-9732, or drop by Monday through Friday 8:00AM to 4:00PM.

Many thanks for your attention and usual participation.

Louise Lachance, *President*
Lubomira Nentcheva, *Vice-President*
Nabih Mangoubi, *Treasurer*
Gerlando Chiara, *Secretary*

Peter Kozo, *Director*
Barbara Drabkin, *Director*
Yvette Serluco, *Director*



HAPPY HALLOWEEN!

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Limited Seating

Make Your Reservation Today!

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(Please see details on page 2)



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October 28th 2017



\$6
Drinks
\$6

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Valet

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HALLOWEEN

* -Buffet service / Salad bar / Paella Valenciana
/ Roasted chicken with potatoes / Fresh Fruits

* Happy hour all night \$6 drinks

* Live music with the Motowners *Free valet
* Ticket Admission only. RSVP * \$35,⁹⁹ (all inclusive)

Reservations:

(954) 251 2658

www.bluebargrill.com

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HALLANDALE , FL ,33009

IRMA : THE LESSONS LEARNT

Dear Friends and Neighbours,

It is not because our property was spared, once again, from massive hurricane damages, that it is a guaranty we will always be immune from Mother Nature's wrath in the future. Let's remember that we live in an evacuation zone and we must never undermine any tropical storm. When the authorities tell us to evacuate, we should leave and not second-guess it. It's always better to plan for the worst and get the best. The alternative is not pretty.

There are lessons to be learnt from Irma, a very important one is no one should wait to prepare and act until the last minute. Every individual and family should know what he or she has to do when a storm is forecast and where to find refuge. Within a couple of days, the situation can change rapidly. Airline seats disappeared quickly as Hurricane Irma was approaching Florida. Hotel rooms in northern Florida were booking up quickly, some petrol stations were running out of fuel and there were massive delays on crowded highways for the people who waited to flee Hurricane Irma at the eleventh hour.

Individuals who reside at the Hemispheres during the hurricane season, unless they plan to leave even before a hurricane warning, may become "involuntary remainders" in residence because of circumstances beyond their control. Rather than wait for word about the



HURRICANE SEASON IS NOT OVER YET

JUNE 1 - NOVEMBER 30

next storm before putting together a hurricane preparedness kit, every resident should consider getting many of those supplies together at the beginning of the hurricane season so you already have most of what you need on hand if the need arises. Have your water, non-perishable food, batteries, etc. already stored away for the day you may need it, rather than being out in that mad rush for supplies that many experienced before Hurricane Irma.

Hurricane season runs from June 1st to November 30th. We still have more than a month to go and we must remain vigilant and ready. Preparedness is a lifesaver when it comes to the matter of hurricanes. Please make sure to remain prepared, stay informed, take action and maintain contact. Here are a few reminders:

If a hurricane is possible within **36 hours**, the National Hurricane Center will issue a **HURRICANE WATCH**. This means they are tracking a storm and trying to predict where it may come ashore. People in the area should stay tuned to the radio and television for more information.

If a hurricane is expected within **24 hours**, the National Hurricane Center will issue a **HURRICANE WARNING**. This means that people may be told to evacuate. People in the area should begin making preparation to leave.

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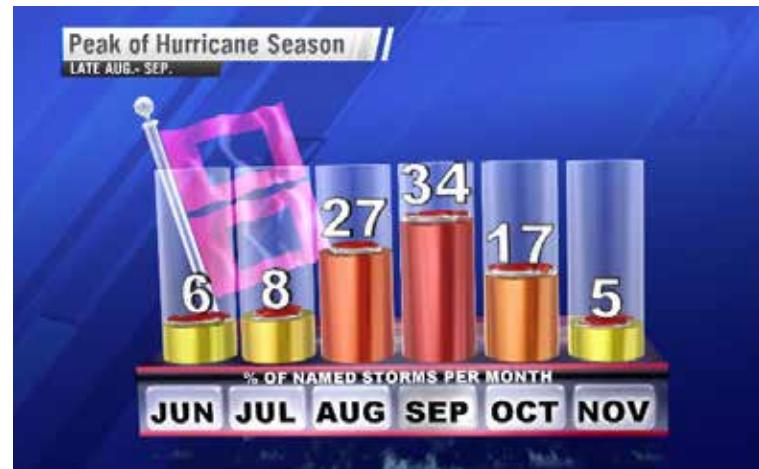
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Local & State authorities have always stressed that in the event of an approaching hurricane (warning stage), they will order the total evacuation of all residents east of the Intracoastal Waterway, which includes The Hemispheres. An ordered evacuation will include not only residents but also all employees of The Hemispheres, including office, maintenance, security, housekeeping and parking personnel. Please be aware that individuals remaining on the property, after an order to evacuate, do so at their own risks.

If a hurricane strikes, you may anticipate that there will be no electricity (lights, air conditioning, refrigeration, elevator service); no water supply, no telephone service, no fire or police protection and no rescue/ambulance vehicles to respond to emergencies.

If you leave your condo for an extended period of time, during hurricane season, as a precaution, you should always remove all furniture and loose objects from your balcony. These could become deadly flying missiles in hurricane winds.

Be aware that all residents are requested to supply duplicate keys to management to permit access in case of threat of hurricane or other emergency. All such keys are kept in custody under the strictest custody conditions. Failure to remove all loose items from your terrace, or any emergency situation requiring access to your apartment, means that in your absence your apartment may be forcibly entered by authorized personnel, at considerable expense to you, the unit owner. A charge of \$50.00 can be made in addition to the costs of repairs to doors and/or door jambs. If keys have been left with management, there will be a labor charge only for removal of articles from a terrace.



From experience, we have learned that communication is vital when it comes to the safety of all Hemispheres residents during an emergency. Therefore, it is very important that you stay in contact with our management office by updating your email or telephone information with our resident services. Please contact Stephanie at residentservices@thehemispheres.com or by telephone at 954-457-9732 ext.559.



Cordially,
Gerlando Chiara
Secretary

HURRICANE PREPAREDNESS

- Be prepared**
- Stay Informed**
- Take Action**
- Maintain Contact**



HEMISPHERES ADMINISTRATION OFFICE	PLACES TO EAT	EMERGENCY PHONE NUMBERS
1980 South Ocean Drive, Hallandale Beach Fl 33009	Blue Bar and Grill (OClub) 954-251-2658	Security 954-456-1626
Office opening Hours: Monday through Friday 8:00am to 4:00pm	Juniper (Bay side) 954-544-3370	BN Front Desk 954-456-1965
DEPARTEMENTS :	Roman's Snack Bar (OPool) 954-454-1111	BS Front Desk 954-458-1985
• Stephanie/Resident Services 954-457-9732 ext. 559 residentservices@thehemispheres.com	Snowy Mini-Mart (OS) 954-458-2930	ON Front Desk 954-458-1950
• Gabby/Maintenance/Contractor 954-456-1257 maintenance@thehemispheres.com		OS Front Desk 954-458-1980
• Luz/Access Control 954-457-9732 ext. 305 accesscontrol@thehemispheres.com		Roy Bromley 954-457-9732 ext. 551 (Security Supervisor) roybromley.ffps@gmail.com
• Frances/Administrative 954-457-9732 ext. 304 Assistant adminassistant@thehemispheres.com		Board of Directors :
• Ali/Receptionist 954-457-9732 ext. 301 reception@thehemispheres.com		Louise Lachance, President
• Joe Tocci/Chief of Construction Projects 954-457-9732 ext. 317 jtocci@thehemispheres.com		Lubomira Nentcheva, Vice-President
• Hector Franco/ Chief of Maintenance 954-457-9732 ext. 314		Gerlando Chiara, Secretary
GENERAL :		Nabih Mangoubi, Treasurer
FPL 954-797-5000		Peter Kozo, Director
AT&T UVERSE COMMUNITY Customer Service 866-299-6824		Barbara Drabkin , Director
Hemispheres Office Fax 954-456-8376		Yvette Serluco, Director
		Gibert Rich, Director
		Tom Gleeson, Director
		Contracted Services:
		Atlantic Pacific – Management
		Dynamic Accounting – Accounting
		Field Force Protective – Security
		Park One, Inc. – Valet
		Greenway USA – Lawn Maintenance
		American Services Industries – Housekeeping
		Beach Resort Services – Pool
		thehemispherescondo.vertilinc.com

THE HEMISPHERES CONDOMINIUM ASSOCIATION TREASURER'S REPORT

As of August 31th, 2017

Checkbook Balances

Operating	\$ 1,986,845.54
Capital Projects	\$ 1,001,266.16
Security Deposit/Clicker/Marina Deposit	\$ 549,483.17
Total Checkbook Balances as of August 31th, 2017	\$ 3,537,594.87
Accrued balance of prepayment of our Insurance Premium	\$ 715,548.32
Accounts payable to the trade	\$ 27,289.6

Revenue and Expenses

	Month	Year-to-Date	Budget (Year-to-Date)
Income	\$ 907,025.46	\$ 7,284,827.24	\$ 7,257,664.16
Expenses			
Salaries and Benefits	142,859.28	973,624.19	969,966.40
Administrative	32,110.14	323,820.42	274,108.00
Insurance	105,914.89	876,119.12	936,318.00
Utilities	239,880.73	1,892,239.63	1,883,481.28
Contracts	211,275.42	1,790,016.89	1,770,025.60
Rep & Maint – Building	40,001.22	81,239.80	65,336.08
Rep & Maint – Equipment	49,409.94	167,888.57	132,000.08
Rep & Maint – Grounds	12,423.86	69,099.57	102,666.72
Rep & Maint – Special Projects	0.00	60,054.00	1,073,762.00
Bad Debt	5,293.69	120,577.13	50,000.00
Total Expenses	\$ 839,169.17	\$ 6,354,679.32	\$ 7,257,664.16
Surplus/(Deficit)	\$ 67,856.29	\$ 930,147.92	\$ 0,00

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TREASURER'S REPORT

Dear Hemispheres Owners,

Last month, we were extremely lucky when Hurricane Irma veered from its path and went west. We were originally in its direct path. Besides the possible millions in dollars cost, the human suffering or loss of life would have been disastrous. We were blessed and very lucky.

We wish to remind everyone that we had the foresight to increase our insurance coverage and better it when we secured a 2% deductible vs 3% at a lower cost during Hurricane season, which would have come very handy if we suffered bigger damages. Luckily for all of us, we only incurred about a quarter of a million dollars damages up to now. Most of it might not be recovered due to the deductible.

I wish to report some of the accomplishments and challenges encountered in the process.

Thanks to Atlantic | Pacific, we were able to engage a restoration company at a time when such services were in a very high demand. The hired company professionally dried and treated all areas that reported a water leak or infiltration at a cost in excess of \$125,000. They entered over ninety units to do their job, including many hallways. No expense was spared in restoring our Association in only a few days. Looking at it now, you cannot tell how much damage occurred because of the excellent work that has been done quickly and efficiently by our staff and hired professional companies.

Despite the fact that all air conditioning equipment was properly shut down at the proper time, all of the three motors were damaged. A special crane was brought in at a cost of \$6,000 and two motors were replaced on the spot and the third one within a few days. All was done as fast as humanly possible. Debris and tree branches were all over the complex. We also had fence damages and fifteen broken windows. Our staff delivered exceptional performance. They all deserve our extreme gratitude.

The Vice President Lubomira Nentcheva volunteered to remain on the property before, during, and after the hurricane and report to the board. During such difficult time she coordinated the preparation and damage prevention effort on the property and coordinated with the President Louise Lachance and William Coleman, Director of Condominiums in Atlantic and Pacific to make all necessary decisions quickly. The H.E.A.T. team lead by Shereen Rios and helped by security guards, entered many units and removed furniture from balconies, which during high hurricane winds would become flying bullets. It took a lot of time and effort for our volunteers and staff to enter units and remove objects from balconies. It is in our «Rules & Regulations» and I cannot stress enough how important this is for our safety and to minimize the hurricane damages:

BEFORE YOU LEAVE YOUR HEMISPHERES UNIT, PLEASE REMOVE ALL FURNITURE AND ANY OBJECTS FROM YOUR BALCONY.

Our pool furniture has started to arrive. We now have on the ocean side new pool lounges, dinning chairs and tables. The residents' response has been very positive.

Finally, our legal council has revised and approved the contracts for the engineering firms. The evaluation and restoration of the property is starting.

I wish to report that, as of August 31th, we had a surplus of \$3,876,215 Millions, which now will be reduced by the hurricane expenses, further reduced by the City, requiring us to upgrade the infrastructure of the security cameras and the engineering study. Such a surplus was accomplished by working every day, reviewing and double-checking every invoice, negotiating contracts to save hundred of thousands of dollars, and insisting on procedures.

I also wish to inform you on how to increase our revenues without increasing our dues or creating a special assessment. Parking was billed to some owners monthly while others paid yearly. The monthly billing and collections were causing a lot of special handling cost to the Association. Moving forward, all parking spaces will be paid once a year in advance. Parking rates are remaining at the same rate of \$35 per month. Residents' guests are paying currently from \$7 to \$11 to park. Nothing will change in the parking fees.

There are about fifty to fifty-five cars on average per day that park on our premises for free when they go to both restaurants. By charging only \$5 per ticket, the Association will generate close to 100K per year. This source of revenues was neglected for many years. Another area of increased revenue are our commercial spaces. We currently have thirteen commercial spaces and are working to maximize their revenues. The finance committee and I have been working hand in hand reviewing cost, value and equivalent spaces rentals in the area. We are taking into consideration that some credit needs to be given to tenants based on location and that are considered amenities to the owners.



The good news was left for last. We have mailed to you the 2018 budget and it will be submitted at the next board meeting without any increase in the assessments if you owners decide to waive the reserve.

Financially yours,

Nabih Mangoubi
Treasurer



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AND “NEXT LEVEL SERVICE”



WE ARE PROUD TO BE THE
PREMIER MANAGEMENT COMPANY
TO THE HEMISPHERES.

IT IS OUR PRIORITY TO MAINTAIN THE DAILY OPERATIONS OF
YOUR COMMUNITY, ADHERING TO **THE HIGHEST STANDARDS OF EXCELLENCE**.

THANK YOU FOR JOINING OUR VAST **COMMUNITY**.

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MANAGER'S REPORT

Dear Hemispheres Residents,

Several projects are currently underway, which will enhance our lives here at the Hemispheres.

The installation of additional security cameras throughout the community is underway and proceeding on schedule with 27 cameras installed and fully operational in Ocean South. We will begin work in Ocean North this week. Additional electrical work is underway as part of the project and is being done simultaneously with camera installation causing no delays. Our vendor estimates a mid to late December project completion.

Our fiber optic installation project is being done in four phases; residence installation, core drilling, construction to accommodate additional wiring and cabling. The final phase will be the " Go Live " process. The first phase of the project is just over 50% completed with additional units partially wired. Those units that have been partially wired will be completed when the AT & T team returns on site during the first week of November. We are hoping that we will be able to finish most of the remaining units at that time as our residents return for the season and we are able to access the units. We will notify all our residents when AT & T advises the start date.

The construction phase of the project is proceeding and on schedule. You may have noticed some unusual noises recently. This is resulting from the core drilling being done

to open holes in the floors for the installation of the main terminals in each building. This will connect the residential units. The final phase of the project is the " Go Live " segment. This phase will be completed by the AT & T team as they transfer each unit from the old lines to the fiber optic system. The start date for this final phase will be announced when we have completed the remainder of the unit installations and the construction phase.

Our post Hurricane Irma recovery process for the repairs, remediation and restoration work made necessary by the storm is about 90 % completed. We experienced damages to windows, pumps and motors that power our air conditioning system, fallen trees, damaged fencing and gates, damage to roof fan hoods, water intrusion in common areas, and various other damages. We addressed these problem areas quickly and only a few items remain. We are working closely with the Association's team of insurance agents, adjustors and multiple carriers to review all damages and to pursue recovery of our expenses where possible.



With kind regards to all,

Carole Lasker
General Manager

New Oceanside pool furniture has started to be delivered.



OCTOBER 2017

SUN	MON	TUES	WED	THURS	FRI	SAT
1 Fees due 	2 	3 Zumba 7PM - BR	4 Bingo 7PM - OT 	5 Yoga 6PM - BR	6 	7
8	9 	10 Zumba 7PM - BR	11 Bingo 7PM - OT 	12 Yoga 6PM - BR Junk in the Trunk	13 	14 MANAGEMENT OFFICE OPEN 9AM - 1PM
15	16 	17 Zumba 7PM - BR	18 Bingo 7PM - OT 	19 Yoga 6PM - BR	20 	21
22	23 	24 Zumba 7PM - BR	25 Bingo 7PM - OT 	26 Yoga 6PM - OT	27 	28 HALLOWEEN PARTY Blue Bar & Grill
29	30 	Zumba 7PM - BR	31  HALLOWEEN Bingo 7PM - OT	Table Tennis Round Robin 6:00pm - 7:30pm (Tues. & Thurs. @ OS Game Room)	Tennis Round Robin 8:30am - 10:30am (Every Day @ Bayside Courts)	

OS May 24, 2017 - Ocean South Card Room
1:00pm-5:00pm - CPR Training

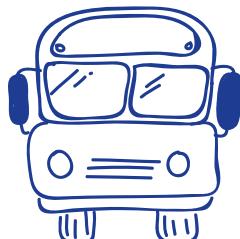
OT Ocean terrace

BR Ball Room



Local Bus Service

THE HEMISPHERES COURTESY BUS • SUMMER SCHEDULE



The Hemispheres shuttle bus runs every Monday, Wednesday and Friday, local trips only, from May through October.

BAY NORTH	BAY SOUTH	OCEAN NORTH	OCEAN SOUTH	PUBLIX
9:15	9:20	9:25	9:30	10:10
AM	10:15	10:20	10:25	11:10
	11:15	11:20	11:25	12:00
	1:15	1:20	1:25	1:30
PM	2:15	2:20	2:25	2:30
				3:00

THE BUS DOES NOT RUN ON

New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving day and Christmas Day.



THE HEMISPHERES

COMMERCIAL SPACE AVAILABLE !

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2 GREAT COMMERCIAL SPACES
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or visit the management office.

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Trusted **Licensed & Insured** Designers & Contractors
Offering **Quality** and **Reliable** Remodeling Services in the Hemispheres for **Over 10 Years!**



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Lower Lobby, East Side of Building



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Registered Architect: AR0002750 | Certified General Contractor: CGC1520177

An advertisement for Seaside International Realty. It features a photo of Miriam Ayala, a broker, and contact information: MiriamAyalaRealtor@gmail.com, 1001 N. Federal Hwy. Ste 235, MiriamAyalaSellsFlorida.com, Hallandale, FL 33009, and 305-219-2297. The background shows palm trees and a beach.

HEMISPHERES OWNER AND FULL TIME RESIDENT CALL ME!

Ocean North 14 C, 1 Bdm, 1.5 Bth 14th Flr, ocean view \$309,000

Ocean North 7L Remodeled, 2 Bdm, 1.5 Bth ocean view \$419,000

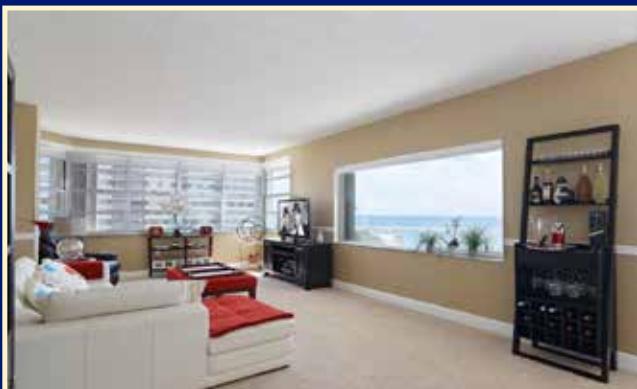
Ocean South 14A, 1 Bdm, 1.5 Bth For rent furnished \$1,750.



An advertisement for The Hemispheres Marina. It features a photo of boats docked at the marina with city skyline in the background. Text includes "THE HEMISPHERES MARINA", "ONLY 1 SPACE LEFT!", and "NEED TO ANCHOR YOUR BOAT? NO PROBLEM! EACH SLIP IS EQUIPPED WITH A BOAT LIFT AND LOCKER." A note at the bottom says "For hemispheres' resident only." A call to action "JOIN US!" is at the bottom.

residentservices@thehemispheres.com • 954-457-9732 ext. 559

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SVITLANA
 Saturday 7th



HALLOWEEN

PARTY
the Motowners
 Saturday 28th

OCTOBER BLUE LIVE

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WE ARE PROUD OF OUR EMPLOYEES

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We are Honored to be serving The Hemispheres Community!

“Dear Hemispheres Residents,

I am Lewis Rossi, the founder and CEO of ASI, your housekeeping partner. Our cleaning team at the Hemispheres counts 18 workers committed to providing the best services possible. I am proud to introduce to you today 16 of them. 90% of our team was back at work the first day after Hurricane Irma and I wish to thank them proudly for their dedication.”

Lewis Rossi
CEO/ASI



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Starting from the back row left :
Raul, Sylvestre, Erick, Miguel, Claudia, Maria, Victoria, Sheila, Elna, Mary, Mercedes, Emperatriz, Delly, Mariela, David, Juan

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FLOORS AND MORE

Dear Hemispheres Residents,

I am happy to see many residents back home safely since Hurricane Irma and that services have slowly returned to normal levels. I understand that the day before Irma hit, residents were asked not to use the garbage chutes. Thank you very much for following that request. After the hurricane we inspected the garbage chutes and all was in perfect order and gave us the much needed time to concentrate on cleaning up the large amounts of debris caused by the hurricane.

My name is Erick Marquez. I am the ASI / Hemispheres Housekeeping Supervisor. Our team is trying very hard to maintain and keep the corridors and lobby floors polished and clean. 80 % of the work needed to do so is prevention and 20% is regular maintenance. Your help is needed once again. In the high traffic areas, I have noticed increased amounts of damage to the marble floors. The damage is being caused by faulty walkers (a four legged device used to assist with walking). Walkers with worn out glide caps are scratching the floors. Once the glide caps are worn out, the metal leg wears through and becomes fully exposed to the marble floors causing deep scratching. The worn out glide caps on walkers can cause permanent abrasions to the marble.

Together with management, we have researched various protectors that can be put on the walkers and they only cost a few dollars. We would like to ask the residents that use walkers to please check if your glide caps are worn out. We would also

like to offer those in need of replacing their worn glide caps the service of ordering the product for you and making sure to get the product delivered directly to your condo. All you will need to do is call or email resident services and make the request for help to replace the glide caps on your walker.

Recently we found some discarded cast iron balcony furniture in common areas after it was dragged across the lower lobbies. Unfortunately this type of waste disposal has damaged our linoleum floors. In the future, please call resident services for the pick up of this furniture during our scheduled «Junk in the Trunk Days». Calling will save your back, dispose of large item waste according to the rules, and it will save our floors. \$5 per item will have our crew come to your condo and dispose of the junk for you. Please help keep our common areas clean and our floors scratch free and polished.

Once again, JUNK IN THE TRUCK DAYS have been held over for November 15th and 16th. Please plan for those days and do not leave your bulk items where they do not belong. Call Resident Services today at 954-457-9732 ext. 559 or email at residentservices@thehemispheres.com and reserve your pick-up time as early as possible so that Management can plan effectively.



Erick Marquez
ASI / Hemispheres Housekeeping
Supervisor

DO YOU NEED TO GET RID OF BULKY ITEMS?



Take advantage
of the

JUNK IN THE TRUNK DAYS!

Wednesday & Thursday • November 15th & 16th

SCHEDULE YOUR PICK UP TODAY! PLEASE CONTACT RESIDENT SERVICE : RESIDENTSERVICES@THEHEMISPHERES.COM

Bulky Item Pickup!



954-457-9732 ext. 559

PLEASE BE RESPONSIBLE :
dispose of your bulk in the proper manner!

Only \$5 per item!
(Up to 15 pounds items or less)

Over 5 items the charge is \$25 per half hour for any number of items.

Any item over 15 pounds will be charged at \$25 per half hour.

(Bulk item disposal service cost is not included in your maintenance fees because not all residents need this service.)

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YOUR SECURITY & SAFETY; OUR PRIORITY

Dear Hemispheres Residents,

My name is Anthony Rodriguez and I am the CEO of Field Force Protective Services, your security partner serving the Hemispheres since 2010. Our company's desire is that you feel and are accompanied, protected, and never alone, especially when there is a forecast for a storm. Our staff is trained and certified for emergency management situations including disaster preparedness, first aid, CPR/AED, and team organization.

The moment Hurricane Irma was announced as a possible threat, we coordinated and combined our team efforts with Management, Maintenance, and the Board to ensure the Hemispheres was safe and secure. We initiated continuous patrols to assist residents and monitored your local Police and Fire Departments for any updates. Understanding that there are residents who have specific needs, especially those who live alone or have medical conditions, our officers assisted them with evacuating the premises.

If you are interested in this courtesy service, please contact the Resident Services Department and inform them of any special needs you have and register yourself with the "We Care" program. Please email or call Resident Services at residentservices@thehemispheres.com or telephone at 954-457-9732 ext.559 and speak with Stephanie.

Once the threat of Hurricane Irma was announced, our security officers worked diligently with the volunteers from the H.E.A.T. team in order to organize the removal of dangerous items left behind on balconies by many residents. Items left on balconies during a hurricane become extremely dangerous flying projectiles. Security staff also gave access to Management

after broken windows were identified. Swift action was taken to minimize any further damage from water infiltration.

Please, whenever you leave your condo for an extended period of time, especially before or during hurricane season, it is extremely important to remove all items from your balcony. It is the responsibility of every resident to do so. Also, please make sure that your front desk Security has a copy of your keys in their lock box for any and all emergencies, but also in the event that you are incapacitated and unable to open your door from the inside. Please be aware that security, fire or police may have to force your unit door open in an emergency if a key is not available. If this occurs, you will be responsible for the damages to your door.

During a "voluntary evacuation", your Field Force Team will remain on the property to protect the safety of the residents and the property. However, if Local & State Officials issue a "mandatory evacuation", as was done for Hurricane Irma, everyone, including all residents and my staff, are required to leave the premises. However, in the case of Hurricane Irma, our officers waited for the winds to be sustained at 45 miles an hour before evacuating themselves from the property on Saturday September 9th at 9:30pm. The first security officer to return to the property was Patrick Garrett. He returned as soon as the winds subsided on Sunday September 10th at 11:30pm. By 1am, Field Force was once again fully staffed at the Hemispheres.



Field Force has spent a decade responding to emergency type situations. Our emergency team led by Roy Bromley (Security Director), is well trained to respond and make the necessary decisions for everyone's safety. Thank you to all the residents who cooperated with our security directives and protocols.

Cordially,
Anthony Rodriguez
CEO/Field Forces Protective Services



CLASSIFIED ADS

EXPERT ALTERATION

Ladies, men, children. I make house calls, pick up delivery. 9:00am to 6:00pm • Contact MaryAnn

954-439-5739

LAST NOTICE

For many years the Association clickers were provided to residents.

For over a year all clickers have been turned off and replaced by the transponders. All of these clickers are the property of the Association and are now required to be returned at the latest by **OCTOBER 31TH 2017**.



Clickers returned after that date will no longer be eligible for a refund.

THANK YOU OF YOUR COOPERATION.



YOUR EMAIL ADDRESS PLEASE!

In order to allow Association's notices and communications to be delivered to all unit owners world-wide, without any delay, nor expensive cost and in an eco-friendly manner, please send an email at

residentservices@thehemispheres.com

and write that you authorize The Hemispheres Association to use your email address as a formal method of communication.

Thank you in advance for your kind cooperation.

the Management Office



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To place an ad, please send an email to :
newsletter@thehemispheres.com or call

Stephanie, the Newsletter Manager : **954-457-9732** ext. **559**
or drop by Monday through Friday • 8:00 am to 4:00 pm

The deadline for your advertisement to be placed in the next month's Newsletter is the 18th of each month.



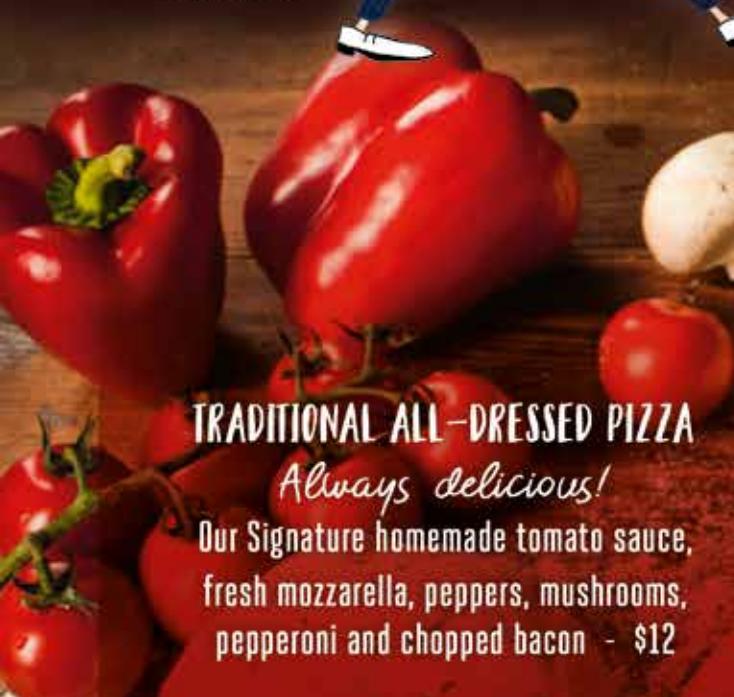
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